



A DXC Technology Company

To: Fixnetix Clients  
Date: 17<sup>th</sup> March 2020  
Subject: Fixnetix Response to Coronavirus (COVID-19)

Dear client,

In response to the latest coronavirus (**COVID-19**) advice from the UK government on 16th March 2020 and effective 17th March 2020, Fixnetix have asked our employees to move to home working where possible. This is in line with our Business Continuity Plans (BCP).

At this time, there are no planned changes to our service model and through the implementation of our existing BCP and contingency strategies, Fixnetix continues to operate a 'business as usual' model and we do not anticipate any issues with our ability to continue to service our clients. Given the volatility of the markets in recent days, should you be considering changes to your production environments, please discuss with our team who will be happy to support you.

We will continue to actively monitor the situation, working with external bodies, colleagues, partners, clients and peers, responding as necessary. We intend to undergo site cleansing to ensure that our primary, secondary and tertiary facilities remain in a 'clean' state and ready to support our customers, should these be required.

If you should have any questions or require any further information on our Business Continuity Plans, please do not hesitate to get in touch with your regular point of contact at Fixnetix via their normal channels.

Best Regards,

Lee Hickman  
Chief Operations Officer and Director of Compliance

