



A DXC Technology Company

To: Fixnetix Partners  
Date: 7<sup>th</sup> April 2020  
Subject: Fixnetix Response to Coronavirus (COVID-19)

Dear partner,

With the coronavirus (COVID-19) pandemic continuing to impact our day-to-day lives, I am pleased to report that through our BCP plans, Fixnetix continues to operate a 'business as usual' model. Many of our shared third-party data centres on which the sector's ecosystem relies are taking steps to protect their teams by limiting site access. This includes the number of external parties allowed on site at any one time or restricting site entry for non-data centre staff.

Whilst Fixnetix do not anticipate any disruption to our service, we ask all clients considering changes to their data centre environments to please speak to our team at the earliest opportunity and appropriately schedule any non-critical work. Through this approach we hope to help all data centres to protect their staff and ensure that they too are able to continue to support us all in the upcoming weeks and months.

We continue to monitor the situation and will release further updates as appropriate. If you should have any questions or require any further information, please do not hesitate to get in touch with your regular point of contact at Fixnetix via their normal channels.

Best Regards,

Lee Hickman  
Chief Operations Officer and Director of Compliance

